

**Options Veterinary Care Nonprofit Clinic** Washoe County Animal Services Advisory Board Meeting – April 22, 2022

#### Introductions

## Options Veterinary Care is a nonprofit, affordable, high-quality clinic

#### **Options Mission:**

To provide veterinary care to pets in Northern Nevada who would otherwise suffer without it.

Donations from the public and relationships with WCRAS and other community organizations help to make sure that no pet in need goes without veterinary care for financial reasons.



## **Options Veterinary Care** Why Options Is Needed



## **Options Veterinary Care** Why Options Is Needed

"Almost 40% of American adults wouldn't be able to cover a \$400 emergency with cash, savings or a creditcard charge that they could quickly pay off." **Federal Reserve** survey 2019

> Debbie and her dog, KC Renegade Thompson

## **Options Veterinary Care** Why Options Is Needed



"Our estimate is that over 50 million pets are not getting much or any vet care." – PetSmart Charities

Nationwide: Lack of access to veterinary care results in surrenders of beloved pets to shelters and "economic euthanasia."

#### Why Options Is Needed

"Over 50% have not taken their pet to a vet because they cannot afford it."

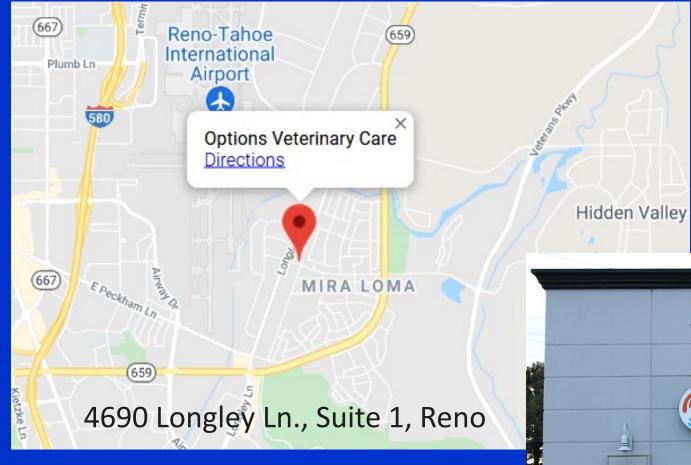
"62% report having had difficulty providing vet care for their pet because of the cost."

 Wakefield Research survey of Nevadans, 2018



"An estimated 36,000 pets go without veterinary care due to financial barriers each year in Washoe County." – Maddie's Fund research, 2019

Client at Pop-up Clinic, Carson City 2019



**Options Veterinary Care** is a

clinic

Nonprofit, affordable, high-quality

**Program of Humane Network** 

#### Current Hours: Monday – Friday 8:00 am to 5:30 pm



#### **Full Service Clinic**

#### **Options provides:**

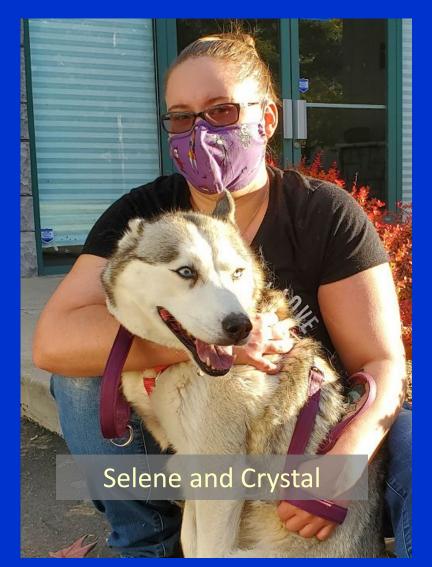
- Wellness care
- General medicine
- Diagnostics (in-house lab work, digital X-ray, ultrasound)
- Surgery (soft tissue surgeries, spay/neuter)
- Dental care

Animals:

• Primarily dogs and cats



## **Options Veterinary Care** How Options is able to help



Options provides care to pets whose people cannot afford veterinary care by:

- Using incremental care strategies
- Working with partner organizations that cover costs for some clients
- Grants
- Donations from individuals and local businesses

#### **How Options Is Able to Help Incremental Veterinary Care**

- Experience-based medicine, problemsolving approach to achieve the best outcomes in context of limited resources.
- Utilizes clinical judgment of the veterinarian to develop a tiered diagnostic and therapeutic approach.
- "In situations where gold standard care is not possible because of financial constraints, it's a viable alternative to being unable to help the patient."
- In the past called "empirical medicine."
- University of Tennessee, Program for Pet Health Equity





#### **Partnerships**

#### **Local Animal Welfare**

- Washoe County Regional Animal Services
- SPCA of Northern Nevada
- Shakespeare Animal Fund
- Pets of the Homeless
- Inez Fund
- WARF
- Mikey's Animal Outreach

#### National

 AlignCare, Program for Pet Health Equity, University of Tennessee program has temporary funding issues

#### **Volunteer Programs**

 AARP Foundation SCSEP (Jobs for Senior's program)



#### **Local Human Services**

- Our Place
- Northern Nevada Hopes
- Eddy House
- Catholic Charities
- Awaken Reno
- Safe Camp
- Cares Campus

#### **Rural Rescue Groups**

- ARGONN
- FAWG
- Lo-Cats
- Pawsibilities
- Precious Paws (Fernley)
- CAPS (Fallon)



## Magoo

- Emergency bladder blockage
- No transportation or money
- Removed bladder stones
- Contributions from WCRAS and SPCA of NN and



## Puppy

- Two-months old
- Broken leg
- Amputation
- Contributions from WCRAS, SPCA of NN and donors



## Meece

- Mass on his face
- Owner on disability
- Mass removal
- WCRAS helped cover cost



# Rosie

- Attacked by two dogs
- Owners on disability, low-wage work
- Multiple bites and lacerations
- WCRAS contributed



## Judah

- Beloved by his person
- Attacked by a dog resulting in eye lacerations
- Owner lives on SS
- Enucleation needed (removal of eye)
- WCRAS contributed



## Star

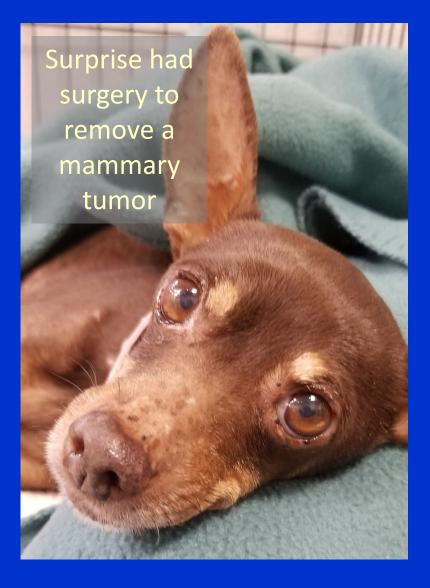
- Broken leg
- Owner has very limited income
- WCRAS contributed

## Mona

- Beloved best pal to her people
- Limited income
- Unable to eat
- Needed multiple dental extractions
- WCRAS contributed toward her care



#### **Options Clients**



- 45% senior citizens
- 30% work in low-wage jobs
- 15% disabled (including veterans)
- 10% other including:
  - Rescue groups
  - Feral/community cat caregivers

Options prevents surrenders to shelters and "economic euthanasia."

# **Options Veterinary Care** Options Clients



#### Ability to pay:

- 30% cannot afford to pay anything and don't qualify for credit programs
- 30% can pay something but need a payment plan over time

## **Options Veterinary Care** Options Clients



#### Where they live:

- Predominantly Washoe County
- Across Northern Nevada
- Susanville, Doyle, Chilcoot and Portola in California

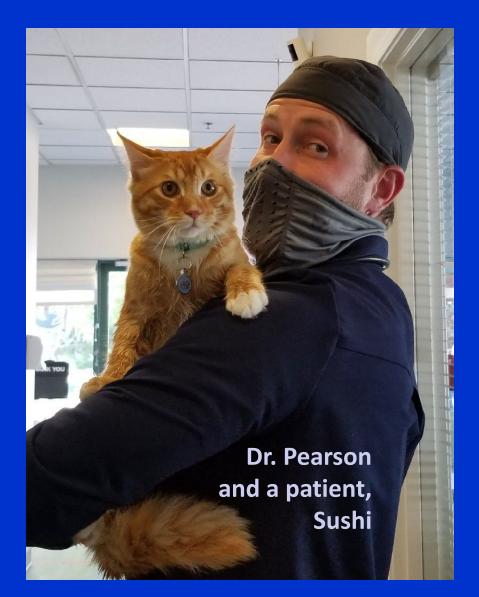
Many, many clients express gratitude and relief after being able to get care for their beloved pet.

# Challenges We are receiving an average of 70 calls per day

**Care Provided** 

In the first year Options has provided care to over 7,000 animals.

Options now averages 670 patients each month.





#### **People and Pets Helped at Options**

#### Learn more about Options:

- Follow Options on Facebook
- Sign up for Options e-news on the Options website
- Sign up for Amazon Smile to support Humane Network/Options
- WCRAS Advisory Board members may request a behind-the-scenes tour of Options.





optionsveterinarycare.org

775-499-3700

info@optionsveterinarycare.org

4690 Longley Ln., Suite 1, Reno, NV 89502



facebook.com/optionsveterinarycare